



App Troubleshooting

1. The Fresco Aurora lights up a particular colour, what does this mean?

Green: Fresco Aurora in AP Mode (ready to be setup)

Yellow: Device connected to Fresco Aurora while in AP Mode (partly setup)

Blue: Fresco Aurora successfully connected to Home Network
(normal operation, setup complete)

Red: An Error has occurred. Please refer to Step 6

2. Your Home Network is not being automatically found within the APP

If your home network Wi-Fi does not auto appear, please go to the web browser and type in <http://192.168.1.1/> then type in your router name and password to connect manually.

3. Your APP gets stuck in a step of set up

Exit APP and re-enter the APP. The APP should progress to the next step.

4. Your Fresco Aurora is not working with the APP

Reset the unit with a paperclip/pin. Turn the unit off and then on, then re-set up the APP.

5. How to connect a second Fresco Aurora Unit to your smart phone:

- Setup the first unit (as per the instructions on APP). Once setup is complete and the Fresco Aurora lights up blue, switch power off.
- With the first unit is still powered off, power on the second device and setup to the same network as the first one.
- Once the setup on the second unit has been completed, switch on the power to the first unit and wait for the light to turn on blue.
- You will now be able to control both lights with the 1 APP.

6. Fresco Aurora lights up Red when powered up

This occurs when the Home network router is either turned off or the password has changed.

- Make sure the home network router is turned on for at least 2 minutes before switching on the Fresco Aurora (which will then turn on blue if successful).
- If the password has changed, press the reset button on the Fresco Aurora unit and wait for the unit to change to green. Once the Fresco Aurora has gone green, run the APP to go through setup again.

7. APP keeps showing the welcome page when starting up.

- Make sure Wi-Fi is switched on before loading APP.
- Make sure device is connected to same network as Fresco Aurora unit. If unsure, press the reset button on the Fresco Aurora unit and complete the setup process again.